



NU Service GmbH

Lessingstraße 10 b
89231 Neu-Ulm
GERMANY

Last Information Update: 05/2024 · Ident.-No.:

07.101.473_SWKK100_2024-05-01_01_IM_Lidl_LB6a_GB-IE-NI



IAN 460652_2401





SILVERCREST®
PERSONAL CARE



HEATED ELECTRIC CUSHION SWKK 100 A1

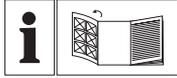
GB IE NI

HEATED ELECTRIC CUSHION

Operation and safety notes

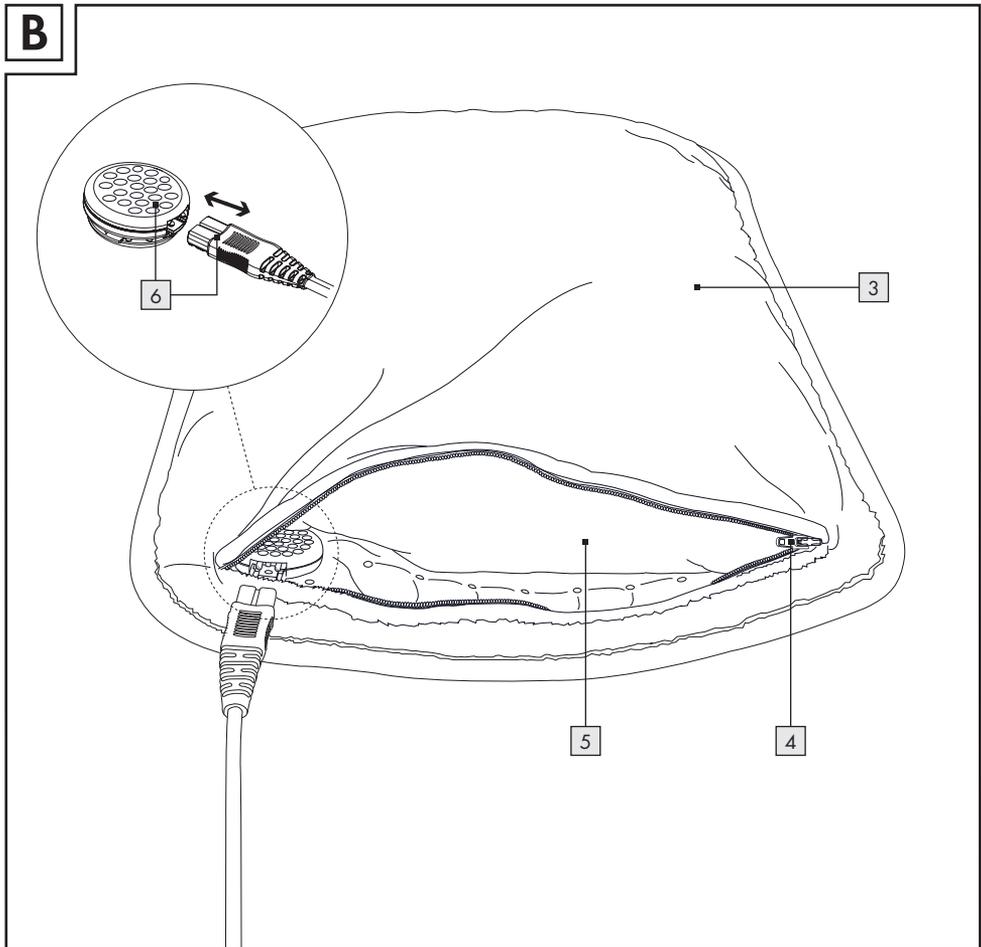
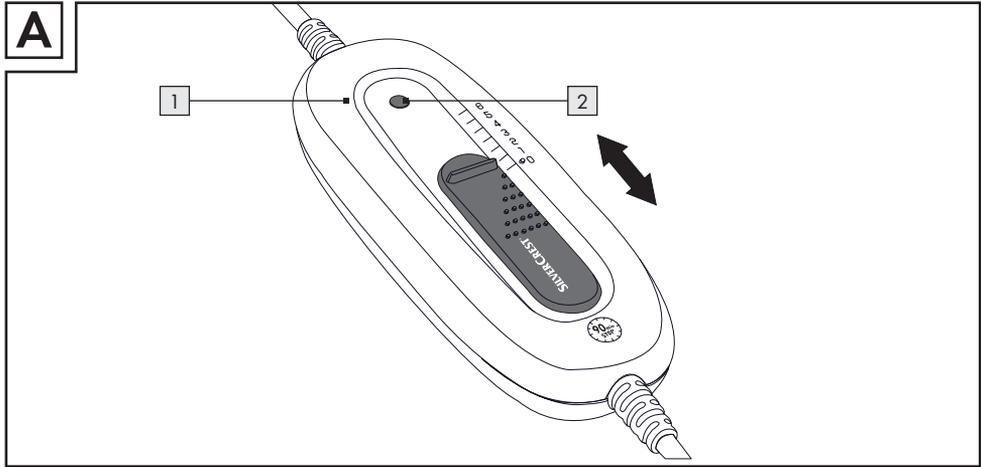
IAN 460652_2401

GB IE NI



GB IE NI

Before reading, unfold the page containing the illustration and familiarise yourself with all functions of the device.









List of pictograms used	Page 6
Introduction	Page 7
Intended use.....	Page 7
Parts description.....	Page 7
Scope of delivery.....	Page 7
Technical data.....	Page 7
Important safety instructions	Page 8
Safety system	Page 10
Special features	Page 10
Start-up	Page 10
Switching on/off/Selecting the temperature.....	Page 11
Temperature levels.....	Page 11
Automatic switch-off.....	Page 11
Cleaning and care	Page 11
Storage	Page 12
Disposal	Page 12
Guarantee/Service	Page 13
Declaration of conformity	Page 14

List of pictograms used

	Read the instructions!		Do not iron.
V ~	Volt (AC)		Do not dry-clean.
Hz	Hertz (mains frequency)		Do not use bleach.
W	Watt (effective power)		Do not wash (Inner cushion).
	Safety class II		Cover with integrated heat pad is machine washable. Set the washing machine to an extra gentle washing cycle at 30 °C.
	Observe the warning and safety instructions!		6 temperature settings
	Not suitable for very young children age 0-3 years!		Heat function
	Do not stick needles into it!		Machine washable (Cover)
	This product meets the high human ecological requirements of OEKO-TEX® STANDARD 100, as verified by the German Hohenstein Research Institute.		Packaging made from recycled material
	Do not use folded or rucked!		This product meets the requirements of the applicable European and national directives.
	Caution - Risk of electric shock! Danger to life!		Manufacturer code for production data
	Safety information Instructions for use		This symbol indicates that the cable is approx. 2.80 m long.
	Do not dry in a tumbler dryer.		Remove the product from all packaging, then dispose of the packaging in accordance with local regulations.



Disposal according to the EC Waste Electrical and Electronic Equipment Directive (WEEE)



Labelling to identify the packaging material.
A = material abbreviation,
B = material number:
1-7 = plastics, 20-22 = paper and cardboard



UKCA mark indicates conformity with relevant Great Britain regulations applicable for this product. (The UKCA mark logo is valid in Great Britain only.)

Heated Electric Cushion

● Introduction



Please familiarise yourself with the heating pad before getting started and using it for the first time. To do so, please carefully read the following operating instructions and the important safety information. Use the heating pad only as described and for the stated areas of use. Keep these instructions in a safe place. If you pass the heating pad on to anyone else, please ensure that you also pass on all the documentation.

● Intended use

This heating pad is intended for applying heat to the human body. This heating pad is not suitable for use in hospitals or for any other commercial use. In particular it must not be used for babies or infants, persons who are insensitive to heat, helpless persons, or animals. Any use other than that described above or modification of the heating pad are not permissible and may lead to injury and/or damage to the heating pad. The manufacturer assumes no liability for damage arising out of improper use.

● Parts description (see fig. A and B)

- 1 Control unit
- 2 Function indicator

- 3 Cover with built-in heating pad
- 4 Zip fastening
- 5 Inner cushion
- 6 Plug-in connector

● Scope of delivery

Please check immediately on unpacking that the delivery scope is complete and that the heating pad is in perfect condition.

- 1 heated electric cushion
- 1 inner cushion
- 1 control unit/plug-in connector
- 1 set of instructions for use

● Technical data

Model:	SWKK 100 A1
Type:	P10 cushion
Power supply:	220-240 V/50-60 Hz
Power input:	100 W
Dimensions:	approx. 40 x 30 cm (with inner cushion)
Protection class:	II/□
Electric field strength:	max. 5000 V/m
Magnetic field strength:	max. 80 A/m
Magnetic flux density:	max. 0.1 milli-Tesla

Material:

Top/bottom: 100% polyester

Manufacturer:

MGG Elektro GmbH
Bahnstr. 16
40212 Düsseldorf
GERMANY

IMPORTANT INSTRUCTIONS – KEEP FOR FUTURE REFERENCE!



Important safety instructions



WARNING! Failure to observe the following instructions can cause personal injury or property damage (electric shock, burns, fire). The following safety instructions and hazard warnings are not only intended to protect your own health and the health of others, but also to prevent damage to the heating pad. Please observe these safety instructions and pass on this operating manual together with the heating pad.

-  **SCALDING HAZARD!** This heating pad may not be used by persons insensitive to heat and other persons in need of protection who do not respond to overheating (e.g. diabetics, persons with skin changes caused by illness or scarred skin areas in the application area, after using

analgesics or alcohol). There is a risk of receiving skin burns.

-  **WARNING!** This heating pad may not be used for very young children (0–3 years), as they are unable to react to overheating. There is a risk of receiving skin burns.
- The heating pad may be used by children over 3 years and under 8 years on the lowest setting when supervised. Burns may otherwise occur.
- This heating pad may be used by children age 8, and persons with diminished physical, sensory or mental capacities or lacking experience and knowledge when supervised or instructed on the safe use of the heating pad and understand the associated risks.
- Never allow children to play with the heating pad. There is a risk of injury.



- Children must not perform clean or maintain the product without supervision. There is a risk of injury.
- This heating pad is not intended for hospital or commercial use. This poses a risk of injuries and/or damage to the heating pad.
-  **WARNING!** Do not insert needles or pointed objects into the heating pad. There is a risk of electric shock.
-  **WARNING!** Do not switch on the heating pad whilst folded or pushed together. The heating pad may otherwise be damaged.

WARNING! When operating the heating pad for several hours, we recommend setting the control unit **1** to the lowest setting to prevent overheating and potential burns to the part of the body heat is applied to.

- Do not use when wet! Otherwise there is a risk of electric shock.
- This heating pad may only be operated together with the control unit specified on the label. The heating pad may otherwise be damaged.
- The electric and magnetic fields emitted by this heating pad could potentially interfere with the

functionality of your pacemaker. However, the levels are far below the permissible limits: electric field strength: max. 5000 V/m, magnetic field strength: max. 80 A/m, magnetic flux density: max.

0.1 milli-Tesla. Therefore please consult your physician and the manufacturer of your pacemaker before using this heating pad.

- Do not pull, twist or kink the cables. The heating pad may otherwise be damaged.
- The cable and the switch of the heating pad may pose risk of catching, strangulation, tripping or being stepped on if positioned incorrectly. The user must ensure excess cable and cables in general are positioned safely.
- Frequently check the heating pad for wear or damage. If signs thereof are detected, the heating pad was used improperly or will no longer heat up, it must first be inspected by the manufacturer before being switched on again.
- If the power cord of the heating pad is damaged, it must be replaced by the manufacturer or its service department, or a similarly qualified person, to avoid hazards.



- Do not expose the control unit and cables to direct sunlight. This could damage the heating pad.
- With the heating pad switched on, never
 - place objects on it (e.g. suitcases or clothes baskets),
 - place a heating source such as a hot-water bottle, heating pad or similar items on it. The heating pad may otherwise be damaged.
- The electronic components inside the control unit will heat up whilst operating the heating pad. For this reason, the control unit must not be covered or be lying on the heating pad during operation. This poses a risk of injuries and/or damage to the heating pad.
- Always observe the information on start-up, cleaning and care, and storage.



RISK OF DAMAGE TO THE PRODUCT OR

PROPERTY! Let the heating pad cool before putting it away. This could damage the heating pad.



RISK OF DAMAGE TO THE PRODUCT OR

PROPERTY! To prevent the heating pad from becoming sharply creased, do not store other objects

on top of the heating pad. These may all damage the heating pad.

- If you have additional questions on using our products, please contact our Customer Service Department.

● Safety system

Note: The heating pad is equipped with a safety system. The electronic sensor technology prevents the entire surface of the heating pad from overheating by automatically switching off in the event of a fault. If the safety system switches the heating pad off automatically due to a fault, then the function display **2** on the control unit **1** is no longer illuminated, even if the heating pad is switched on.

- Please note that, for safety reasons, the heating pad must not be used after a fault and must be returned to the service address indicated.
- Under no circumstances should you connect the defective heating pad to another switch of the same type. This would also result in a permanent shutdown by the safety system in the switch.

● Special features



This heating pad has been provided with an especially soft and hygienic velour fabric. This heating pad meets the high human ecological requirements of OEKO-TEX® STANDARD 100, as verified by the German Hohenstein Research Institute.

● Start-up

Note: The heating pad may smell of plastic the first time you use it, but this will disappear after a short period of time.



- To begin, first connect the control unit **1** to the heating pad with the plug-in connector **6** (see fig. B).
- Then insert the mains plug into the socket.

● Switching on/off/Selecting the temperature

Switching on:

- Set the control unit **1** to 1, 2, 3, 4, 5 or 6 to switch on the heating pad.
Note: The function display **2** illuminates after the heating pad is switched on.
Note: This heating pad features rapid heating, which allows it to heat up within the first 10 minutes of operation.

Switching off:

- Set the control unit **1** to 0 to switch off the heating pad.
Note: The operating display **2** will switch off.

Selecting the temperature:

- Just before using the heating pad, set it to the highest temperature setting (setting 6). This will cause the heating pad to warm up quickly.
- When using the heating pad for several hours, set it to the lowest temperature setting (setting 1).

⚠ WARNING! When operating the heating pad for several hours, we commend setting the control unit **1** to the lowest setting to prevent overheating and potential burns to the part of the body heat is applied to.

● Temperature levels

- Set the required temperature level on the control unit **1** (see fig. A).

Level 1:	42° C ± 12%
Level 2:	46° C ± 12%
Level 3:	53° C ± 12%
Level 4:	58° C ± 12%
Level 5:	64° C ± 12%
Level 6:	71° C ± 12%

The temperatures were determined according to the EN-60335-2-17 test standard.

● Automatic switch-off

Note: The heating pad switches itself off automatically after about 90 minutes. The function display **2** then starts to flash.

- Then select the setting 0 and after about 5 seconds, reset the heating pad to the desired temperature setting to switch it on again.

If the heating pad is no longer used after the timer expires:

- switch off the heating pad (setting 0),
- unplug from the socket,
- disconnect the plug-in connection **6**, i.e. the control unit **1**, from the heating pad.

● Cleaning and care

-  **⚠ WARNING! DANGER TO LIFE BY ELECTRIC SHOCK!** Always remove the mains plug from the socket and the plug-in connector **6** with the control unit **1** from the heating pad (see fig. B) before cleaning the heating pad. Otherwise there is a risk of electric shock.
- Use a dry, lint-free cloth for control unit **1** cleaning and care.
-  **RISK OF DAMAGE TO THE PRODUCT OR PROPERTY!** Never immerse the control unit **1** in water or other liquids. It may otherwise be damaged.
- If the heating pad is slightly soiled, use a dampened cloth and a little liquid mild detergent, if necessary.
-  **RISK OF DAMAGE TO THE PRODUCT OR PROPERTY!** Do not use chemical cleaning or scouring agents to clean the heating pad or control unit **1**. This could damage the heating pad and control unit **1**.



- Always remove the inner cushion **5** before cleaning. To do this, open the zip fastening **4**.

⚠ WARNING! The inner cushion **5** cannot be washed.

-  The cover with built-in heating pad **3** is machine washable. Set the washing machine at an extra gentle washing cycle at 30 °C.
- For ecological reasons, only wash the cover with built-in heating pad **3** along with other textiles. Use a mild laundry detergent according to the manufacturer's instructions.
- Please note that frequent washing of the cover with built-in heating pad **3** will cause wear. The cover with built-in heating pad **3** should therefore be washed no more than max. 10 times in a washing machine throughout its useful life.

■ **RISK OF DAMAGE TO THE PRODUCT OR PROPERTY!**



Please note the cover with built-in heating pad **3** and the inner cushion **5** must not be dry cleaned, bleached, wrung out, tumble dried, mangled or ironed. Otherwise the cover with built-in heating pad **3** and the inner cushion **5** may be damaged.

-  Do not bleach. Do not use any cleaning agents containing bleach (such as heavy duty detergents).
-  Do not tumble dry.
-  Do not iron.
-  Do not dry clean.

- Reshape the still damp cover with built-in heating pad **3** to the original dimensions immediately after washing, and dry flat, spread on a clothes drying rack.

■ **RISK OF DAMAGE TO THE PRODUCT OR PROPERTY!**



Do not hang up the cover with built-in heating pad **3** to dry using pegs or similar items. This could damage the cover with built-in heating pad **3**.

■ **DANGER OF ELECTRIC SHOCK!**



Only connect the control unit **1** to the heating pad if the plug-in connector **6** and the cover with built-in heating pad **3** are completely dry. Otherwise there is a risk of electric shock.

- Then reinsert the inner cushion **5** into the cover with built-in heating pad **3** and close the zip fastening **4**.

■ **DANGER OF ELECTRIC SHOCK! RISK OF PROPERTY DAMAGE!**



Do not under any circumstances switch the heating pad on to dry. Otherwise there is a risk of electric shock.

● **Storage**

- **RISK OF DAMAGE TO THE PRODUCT OR PROPERTY!** Let the heating pad cool before putting it away. The heating pad may otherwise be damaged.



- **RISK OF DAMAGE TO THE PRODUCT OR PROPERTY!** To prevent the heating pad from becoming sharply creased, do not store other objects on top of the heating pad. The heating pad may otherwise be damaged.



- If you do not intend to use the heating pad for any length of time, store it in the original packaging in a dry environment and without weighing it down. Disconnect the plug-in connection **6**, i.e. the control unit **1**, from the heating pad to do so.

● **Disposal**

The packaging is made entirely of recyclable materials, which you may dispose of at local recycling facilities.



Observe the marking of the packaging materials for waste separation, which are marked with abbreviations (a) and numbers (b) with following meaning: 1-7: plastics/20-22: paper and fibre-board/80-98: composite materials.



Contact your local refuse disposal authority for more details of how to dispose of your worn-out product.



To help protect the environment, please dispose of the product properly when it has reached the end of its useful life and not in the household waste. Information on collection points and their opening hours can be obtained from your local authority.

● Guarantee/Service

MGG Elektro GmbH, Bahnstr. 16, 40212 Düsseldorf (hereinafter referred to as "MGG"), provides a guarantee for this product, subject to the requirements below and to the extent described as follows.

Claiming the guarantee shall not affect the Purchaser's statutory guarantee rights arising from the purchase agreement with the Seller in the event of defects. The Purchaser may exercise these statutory guarantee rights free of charge. The guarantee shall apply without prejudice to any mandatory statutory provisions on liability.

MGG guarantees the perfect functionality and completeness of this product.

The worldwide guarantee period is 3 years, commencing from the purchase of the new, unused product from the seller.

The guarantee only applies to products purchased by the buyer as a consumer and used exclusively for personal purposes in the context of domestic use. German law shall apply.

During the guarantee period, should this product prove to be incomplete or defective in functionality in accordance with the following provisions, MGG shall carry out a repair or a replacement delivery free of charge, in accordance with these guarantee conditions.

Should the buyer wish to file a guarantee claim, they shall first contact the MGG Customer Service team:

Service hotline (free):

Tel.: 0800 931 0319
 Tel.: 1800 939 235

E-mail:

service-uk@mgg-elektro.de
 service-ie@mgg-elektro.de

The buyer will then receive further information about the processing of the guarantee claim, e.g. where they can send the product and what documentation is required.

If we request the buyer to send the defective product, the product must be sent to the following address:

NU Service GmbH
 Lessingstraße 10 b
 89231 Neu-Ulm
 GERMANY

IAN 460652_2401

A guarantee claim shall only be considered if the buyer can provide MGG, or an authorised MGG partner, with

- a copy of the invoice/purchase receipt, and
- the original product.

The following are explicitly excluded from this guarantee:

- deterioration due to normal use or consumption of the product;
- accessories supplied with this product which are worn out or used up through proper use (e.g. batteries, rechargeable batteries, cuffs, seals, electrodes, light sources, attachments and nebuliser accessories);
- products that are used, cleaned, stored or maintained improperly and/or contrary to the provisions of the instructions for use, as well as products that have been opened, repaired or modified by the buyer or by a service centre not authorised by MGG;

- 
- damage that arises during transport between manufacturer and customer, or between service center and customer;
 - products purchased as seconds or as used goods;
 - consequential damage arising from a fault in this product (however, in this case, claims may exist arising from product liability or other compulsory statutory liability provisions).

Repairs or an exchange in full do not extend the guarantee period under any circumstances.

● Declaration of conformity CE

This heating pad complies with the requirements of the relevant European and national guidelines.

This is confirmed by the CE mark.

The relevant declarations are held by the manufacturer.

